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To whom it may concern

This is to thank Roy Abbott of R.T.Abbott Construction, Inc. for absolute perfection in the construction of my new house - on budget and on time. Being a developer and builder myself, I am intimately familiar with the process of residential construction from inception through subcontracting to completion, and as such, was obviously very particular in my selection of contractor. Roy was my last contractor proposal, but quickly became my first choice.

Roy was always available throughout the entire project, and ensured that the construction of my home – which, being a Contemporary was a complicated process - proceeded on schedule. I would like to emphasize that the inherent difficulty in maintaining absolute precision in the installation of Fleetwood doors and windows, terrazzo floors, reglet detailing, steel, tile and stone in this house of mine (tolerances within a 32<sup>nd</sup> of an inch) – was also handled with the utmost degree of artisanship.

Roy's presence, professionalism, integrity, and constant communication made this build a pleasure, and that approach reflected in everyone on the project including all of the subcontractors - and especially Bill Mercier, R.T.Abbott's Project Manager. Bill practically become a resident on the site during the entire twenty-one months of construction, and in testament to R.T. Abbott's infrastructure and core principles, was also meticulous in organization, communication, quality control and work-flow management. Their teamwork was flawless.

If you have a dream home you want to be finished to perfection, on time and on budget, I would highly recommend Roy and R.T.Abbott Construction Inc. as your only solution.

Jane

Eddie Israel