

Dear Roy,

I wanted to thank you and praise you for the fine work you did as the contractor responsible for building my home on Chautauqua in the Pacific Palisades.

This hillside home was challenging from a construction standpoint as it was designed as a leading edge, custom contemporary house, with many unique features inside and out, with many extremely low tolerances for error, bringing together various materials including zinc, many sliding floor to ceiling windows, large pieces of granite in the kitchen which needed be cut, matched and seamed perfectly, extensive use of sustainable hard wood floors, unique cabinets, shelves, multiple elevations, the unusual “floating ceilings”, etc.

Your construction process was characterized by consummate professionalism, fine attention to detail, and excellent craftsmanship. The outcome as we know is an exceptionally beautiful, aesthetically compelling, and expertly built home that in the less a year than has already been the subject of three architectural tours, including one sponsored by the A.I.A.

Visitors to my home frequently comment on the excellence of the craftsmanship of the home, and on many of the construction details.

In addition to doing such a fine job on the house, I want to thank you for your on-going responsiveness to questions and issues along the way, and the cost-effective way you handled the job. You consistently looked for and found ways to save money, and to complete different aspects of the job at the lowest cost possible while still maintaining the high level of quality and excellence that people comment upon all the time.

Please consider my rating of your work 5 Stars, using a scale of 1-5, with 5 the top.

In summary, thank you for doing a superb 5 Star job in building my home. It was a complicated project, a unique contemporary custom house on a hillside lot, which you handled with great skill-- the result being a beautiful house which has won great acclaim from all who visit, and which is a pleasure to live in.

Sincerely,

Paul Mandabach, President
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