

**SUSAN TITLE  
SOL MELLER  
9305 Hazen Drive  
Beverly Hills, CA 90210**

February 17, 2009

Roy T. Abbott  
RT Abbott Construction, Inc.  
543 Country Club Drive, #205  
Simi Valley, CA 93065

Dear Roy,

I've had several experiences with construction in the past and found that each was more disappointing than the last. I vowed, "...never again." And yet last summer I found myself facing a remodel and had not yet found a contractor I felt comfortable with .... I was looking for someone who would share my vision, not just someone who could hire subs and arrange a schedule. My contractor had to be someone who I could talk to and who would really listen to me. He/she had to be willing and able to interpret the architect's plans beyond what was on paper, be candid and forthcoming if he thought something should be challenged.

Feeling like I was looking for someone that didn't exist, you can't imagine what a relief it was to meet your project supervisor, Brett Svatek.... A breath of fresh air, he was unlike any other contractor I'd ever worked with; he just seemed to immediately understand me and my sensibilities. Brett understood that I had extremely high expectations – both when it came to quality of work and design aesthetic. In addition, he understood that the subs he brought to the job had to be talented and hard-working but also respectful of our property. No detail was too small to be concerned about and if it wasn't right, it was rectified.

Brett was also extremely trustworthy and honest. My husband and I even felt comfortable enough to leave town and let him continue on while we were gone. And when it came to the budget, Brett was very thorough; it was clear from his paperwork where every dime had gone. No confusion, no need for questions. It was all there in black & white.

I know the goal of RT Abbot Construction is that every project be completed on budget – and that every client is satisfied. Well, congratulations on a job well done. Just count us as two happy RT Abbott clients – and Brett Svatek's biggest fans. Thanks to you both for getting us through the construction process for the first time, unscathed.

All the best,

**Susan Title & Sol Meller**