



Dear Roy,

I wanted to take a minute to thank you for taking the time to personally walk me through our project every step of the way. Your team was on time and managed the process down to the smallest details. I can not tell you how refreshing it is to do business with a company whose level of professionalism and quest for perfection exceeded our high expectations.

Best Regards,

A handwritten signature in black ink, appearing to read 'Ron Cerrito', written over the typed name.

Ron

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