

August 20, 2015

VIA E-MAIL

Roy Abbott
R.T. Abbott Construction, Inc.

Dear Roy,

I wanted to extend to you my family's gratitude for all the hard and diligent work you and your team performed in building our home in Brentwood. The quality of your construction, your communication and coordination efforts, and the responsiveness and diligence of your team made the construction process enjoyable. Equally as important was your responsiveness after we moved into the house. In any complex construction, there is an adjustment period for the house. You and your team have immediately jumped on any issues that needed attention, making our transition into our home almost seamless.

It is easy to have a good relationship with your contractor when everything is going well. But we all know that in the real world, every construction project will face challenges. A true indication of a person's character is how he responds to challenging situations. And you Roy, have impeccable character. Thank you for stepping up and handling all the challenges in a fair and thoughtful manner. It meant the world to me and my family.

I have been in the development business for a long time and have had a lot of experience with builders, some good, some bad. I'm happy to say



that my experience with you and your team was exemplary and I look forward to building another house with you in the future.

Sincerely,

Michael Sorochinsky