



**GREG PENSKE**  
President

April 16, 2009

To Whom It May Concern:

I have known Roy Abbott for over six years and was actually referred to him through another friend. In an industry where inconsistent follow-up, missed promise times, unreliable vendors and bad work prevail, we have been very happy with the service we have received from Roy. He is a hands-on owner who does not delegate issues to others, but rather handles them directly. He has always been fair with his prices, not always the lowest, but when you factor in the extra time needed to fix subpar work, that puts him right in line with some of the low bidders.

I would highly recommend Roy and his team for any home improvement needs and if we decide to build another house in the future, Roy will be our contractor of choice. Please do not hesitate to contact me if you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to be "GP", written over a faint, larger signature.

GP/dw