

July 27, 2010

Dear Roy;

Leonard and I want to thank you for the very professional way in which our project was handled.

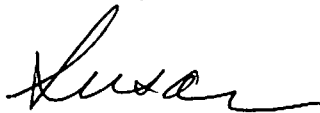
Before beginning our project we saw the pride you take in your projects and the enormous attention to detail that you demand from yourself and your subcontractors.

Once we began our project, we saw how professionally your company is run and the close involvement you maintain on a day to day basis. We felt confident that you were maintaining checks and counterchecks all along the way, that you were in control. We noticed that the subcontractors you hired seemed to strive to meet your high standards.

This made for an unexpectedly good experience for us – we had heard so many stories of unhappy experiences our friends had with other contractors – and we felt our remodel was being handled in the best way possible.

Thanks for our beautiful new old home. It looks just great and feels solid and very well constructed. It was a pleasure working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Susan", with a long, sweeping underline that extends to the right.

Susan Pearlstein