

March 24, 2009

**RE: Primary Residence  
Brentwood, Los Angeles**

**To Whom It May Concern:**

I am writing this letter on behalf of Roy Abbott and RT Abbott Construction Company. Roy and his company built my home over a 22 month period from August, 2006 until June, 2008. Throughout that time, Roy continually made himself personally available to me and the team of subcontractors that worked on the project. He always attended our weekly project meetings with the project manager, architect and key subcontractors.

He oversaw all aspects of the development. His extensive subcontractor relationships resulted in the house being built to a very high quality level of construction. Receiving multiple bids for each major contract helped ensure a competitive price for all work. Any modifications to the existing plans had to be approved in advance or the work was unauthorized and payment was not required. Once we moved in, he continued to be available to clean up unfinished and "punch list" items. In short, he did all that I would expect from a high quality general contractor.

My home was completed within the 24 month timeframe that Roy had projected when work started. In addition, the total cost of the house was within ten percent of our original budget. The vast majority of the overruns were the result of change orders I requested and approved. The best endorsement I can give Roy is simply to say that if I were ever to build another home, I would hire RT Abbott Construction to do the work. That's a claim that very few, if any, first-time homebuilders would make about their general contractor.

Sincerely,



Robert F. Cavanaugh